



NEWPORT UTILITIES
WATER OPERATIONS – EMERGENCY DECLARATION

Date: 09/29/2024

Time: 6:30 p.m.

At this time, Newport Utilities is declaring a state of emergency for all water operations.

Everyone who has water service at this point in time can expect to experience water disruption within the next approximately **24 hours**, depending on your area of service. This timeframe is a calculated **estimation** based on water storage levels, usage approximations, and populations in our various coverage locations.

We experienced major damage to many of our crucial treatment systems, resulting in our inability to circulate treated water to our customers. We will gradually restore service based on proximity to our treatment plant as repairs are being made in the coming weeks. Once again, this restoration estimate is an approximation based on our evaluation of the significant damage to our system. Restoration will likely extend into the coming weeks for some customers.

There are many shelters and aid stations set up throughout the community and surrounding areas that provide potable drinking water and necessities for those who need it. We are dedicated to restoring service to our customers as quickly as possible, and will work tirelessly until all services have been fully restored.

Thank you for your continued cooperation.